



HEALTH & SAFETY GUIDANCE

We have updated our health, safety and cleanliness protocols. Our strategy includes operational changes, new employee practices and reimagining high-traffic public spaces.

TOUCHLESS OR LOW-TOUCH SOLUTIONS



On-line pre-check-in



Mobile payment service



E-invoicing



Interactive city map and guides

ENHANCED SANITATION



New staff training



Employee health & personal hygiene monitoring



Stepped-up cleaning & sanitizing



Disinfection based on frequency of use



Temperature check



Hand sanitizers available in all common areas

LIMITED CAPACITY

Social distancing implies new occupancy limits for all common areas.



Assisted or à la carte buffet



All our facilities remain open

OUR SHARED RESPONSIBILITY

You must follow these new practices and science-based guidelines to help protect yourself and others, including fellow travellers and hotel employees. We must all work together.



Report symptoms



Social distancing



Frequent hand washing



Right to refuse admission

Our protocols are periodically updated and available on request