We have updated our health, safety and cleanliness protocols. Our strategy includes operational changes, new employee practices and reimagining high-traffic public spaces.

**TOUCHLESS OR LOW-TOUCH SOLUTIONS**

- On-line pre-check-in
- Mobile payment service
- E-invoicing
- Interactive city map and guides

**ENHANCED SANITATION**

- New staff training
- Employee health & personal hygiene monitoring
- Stepped-up cleaning & sanitizing
- Disinfection based on frequency of use
- Temperature check
- Hand sanitizers available in all common areas

**LIMITED CAPACITY**

Social distancing implies new occupancy limits for all common areas.

- Assisted or à la carte buffet
- All our facilities remain open

**OUR SHARED RESPONSIBILITY**

You must follow these new practices and science-based guidelines to help protect yourself and others, including fellow travellers and hotel employees. We must all work together.

- Report symptoms
- Social distancing
- Frequent hand washing
- Right to refuse admission

Our protocols are periodically updated and available on request.